

Maintenance + prudence
= reliability

Service check Tyre change Replacement vehicle

Client

Service mechanic (stamp)

Driver's name	Name	
Telephone number	Address	
Current mileage	Postcode	City
Vehicle registration number	Telephone number	

Mark the relevant box

Request for km service check in accordance with the enclosed service book.

Request for other service (please specify)

What users should remember

1. Give one Vehicle Service Form to each garage, every time Nordania is to be invoiced.
2. Describe defects and deficiencies as precisely as possible (not how repairs should be made).
3. Any extra accessories must always be agreed upon with your company before you order them.
4. Keep your service book up to date. Give it to the service mechanic every time you leave your vehicle for service.
5. Service intervals must be as recommended in your service book.
6. Replacement vehicles will be re-invoiced by Nordania unless other agreement has been made.

What service mechanics should remember

1. **Always** complete the service form when a customer comes for a service check.
2. Contact the Nordania Technical Department if more service or repairs are necessary than indicated on the service form.
3. A service form must be completed in connection with **all** invoices.
4. Service checks may only be performed at authorized brand dealer's garages.
5. If repair costs exceed DKK 1500 + VAT (trucks DKK 5000 + VAT) in addition to the cost of the service check, the service mechanic must obtain permission from Nordania before making the repair.
6. If you have any questions, please contact the Nordania Technical Department.

Direct telephone **70 20 03 98** /nordania.teknik@nordania.dk

Customer (Signature), date

Reparer (stamp), date